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09/15/03


Case No. 10022/397

PATENT APPLICATION TRANSMITTAL LETTER

To the Commissioner for Patents:

Transmitted herewith for filing is the patent application of: ANDREW E. FANO ET AL. for : REMOTE MEDIA CALL CENTER.

Enclosed are:

- 15 sheet(s) of drawings, 57 pages of application (including title page), and the following Appendices : N/A.
- Declaration.
- Power of Attorney.
- Applicant claims small entity status. See 37 CFR 1.27.
- Assignment transmittal letter and Assignment of the invention to : Accenture Global Services GmbH.
- Nonpublication Request Under Section U.S.C. 122(b)(2)(B)(i).

Claims as Filed	Col. 1	Col. 2
For	No. Filed	No. Extra
<u>Basic Fee</u>		
<u>Total Claims</u>	<u>105-20</u>	<u>85</u>
<u>Indep. Claims</u>	<u>7-3</u>	<u>4</u>
<u>Multiple Dependent Claims Present</u>		

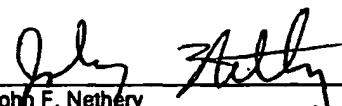
*If the difference in col. 1 is less than zero,
enter "0" in col. 2.

Small Entity		Other Than Small Entity	
Rate	Fee	Rate	Fee
	\$ 375		\$ 750
x\$9=	\$	or	
x\$42=	\$	or	\$1530
+\$140=	\$	or	\$336
		or	\$
Total	\$	Total	\$2616

- Please charge my Deposit Account No. 23-1925 in the amount of \$: _____. A duplicate copy of this sheet is enclosed.
- Checks in the amounts of \$: 2616 and \$40 to cover the filing fees are enclosed.
- The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.
 - Any additional filing fees required under 37 CFR § 1.16.
 - Any patent application processing fees under 37 CFR §1.17.
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 - Any filing fees under 37 CFR § 1.16 for presentation of extra claims.
 - Any patent application processing fees under 37 CFR § 1.17.
 - The issue fee set in 37 CFR § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR § 1.311(b).

Date

SEPT 15 2003


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